

CBIC mounts campaign against frauds committed in the name of Indian Customs

CBIC urges public to discern the modus operandi of fraudsters, protect their information, verify antecedents of caller and report such acts by staying alert

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Various incidents have come to light through news portals/social media platforms of fraudulent persons posing as Indian Customs officers cheating the public of their hard-earned money across the country. These frauds are primarily done using digital means like phone calls or SMS, and are focused on extracting money through the 'purported' fear of immediate penal action.

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SCAM ALERT!

Beware of 'Narcotics Drugs in Parcel' Scam

How the Scam Works

- ✉ **Impersonation:** Scammers contact you and pose as officials from Customs Department/Police
- ✉ **False Claims:** They inform victim that illegal drugs have been found in your name
- ✉ **Pressure Tactics:** Scammers use fear tactics, threatening legal action or arrest
- ✉ **Demand of Money:** Victims are coerced into sending money or revealing personal information to avoid fictitious legal consequences.
- ✉ **Scam is there:** Once money is paid, the scammers disappear

How to Stay Safe

Stay Alert against such Scammers

If you face any such cases of cyber fraud, please report immediately to <https://www.cybercrime.gov.in> or Call 1930

#ScamAlert #FightAgainstCyberCrime

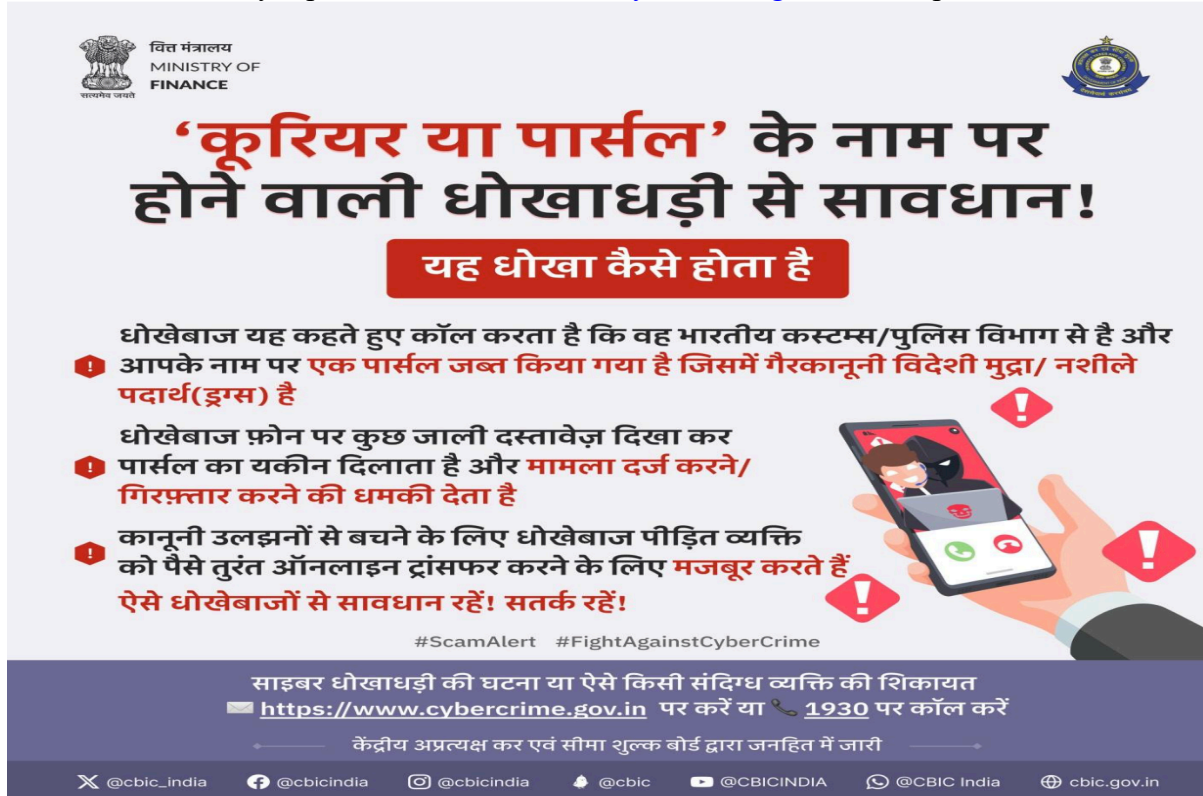
www.cbic.gov.in

In order to counter these frauds through public awareness, Central Board of Indirect Taxes and Customs (CBIC) is mounting a multi-modal awareness campaign that includes:

- Newspaper advertisements
- SMS/Emails to the general public
- Social Media Campaigns
- Public awareness campaigns by CBIC field formations across the country in coordination with local administration and trade bodies to spread awareness on this issue.

CBIC advises the public to take the following measures to safeguard themselves from becoming a victim of such scams by:

- **DISCERN:** Indian Customs officers never contact the general public via phone, SMS, or e-mail for payment of duty in private accounts. Disconnect calls and never respond to messages, if you suspect fraud or encounter any irregularities.
- **PROTECT:** Never share or disclose personal information (Passwords, CVV, Aadhar number, etc.), or send money to unknown individuals or organizations without verifying their identity and legitimacy.
- **VERIFY:** All communications from Indian Customs consist of a Document Identification Number (DIN), which can be verified on the CBIC website:
<https://esanchar.cbic.gov.in/DIN/DINSearch>
- **REPORT:** Immediately report such cases to www.cybercrime.gov.in or helpline number 1930.



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‘कूरियर या पार्सल’ के नाम पर
होने वाली धोखाधड़ी से सावधान!

यह धोखा कैसे होता है

धोखेबाज यह कहते हुए कॉल करता है कि वह भारतीय कस्टम्स/पुलिस विभाग से है और आपके नाम पर एक पार्सल जब्त किया गया है जिसमें गैरकानूनी विदेशी मुद्रा/ नशीले पदार्थ(ड्रग्स) है

धोखेबाज फ़ोन पर कुछ जाली दस्तावेज़ दिखा कर पार्सल का यकीन दिलाता है और मामला दर्ज करने/ गिरफ़्तार करने की धमकी देता है

कानूनी उलझनों से बचने के लिए धोखेबाज पीड़ित व्यक्ति को पैसे तुरंत ऑनलाइन ट्रांसफर करने के लिए मजबूर करते हैं ऐसे धोखेबाजों से सावधान रहें! सतर्क रहें!

#ScamAlert #FightAgainstCyberCrime

साइबर धोखाधड़ी की घटना या ऐसे किसी संदिग्ध व्यक्ति की शिकायत
<https://www.cybercrime.gov.in> पर करें या 1930 पर कॉल करें

केंद्रीय अप्रत्यक्ष कर एवं सीमा शुल्क बोर्ड द्वारा जनहित में जारी

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Some of the common modus operandi used by fraudsters are:

- **Fake Calls/SMS:** Fraudsters posing as Courier officials/staff contact via calls, text messages or emails **claiming** that Customs have held a package or parcel and requires payment of Customs duties or taxes before it can be released.
- **Pressure Tactics:** Fraudsters impersonating Customs/Police/CBI officials demand payment of Customs duty/clearance fees for packages/gifts that purportedly have been received from a foreign country and require Customs clearance. Targeted individuals are asked to make payments for the release of their goods.
- **Demand of Money:** Targeted persons are informed that their package has been seized by Customs due to illegal contents (such as drugs/foreign currency/fake passport/contraband items) or violations of Customs regulations. Fraudsters threaten legal action or fines and demand payment to resolve the issue.

'पार्सल में ड्रग्स' के नाम पर होने वाली धोखाधड़ी से बचें

- ग़लत पहचान!**
धोखेबाज स्वयं को कस्टम्स/पुलिस विभाग का अधिकारी बताता है
- झूठे दावे!**
वह पीड़ित को सूचित करता है कि आपके पार्सल में अवैध ड्रग्स मिली हैं
- दबाव की रणनीति!**
धोखेबाज डर की रणनीति का इस्तेमाल करता है और कानूनी कार्रवाई या गिरफ्तारी की धमकी देता है
- पैसे की मांग करना!**
पीड़ित को पैसे तुरंत ऑनलाइन ट्रांसफर करने के लिए मजबूर किया जाता है



ऐसे धोखाधड़ी करने वाले से सावधान रहें सतर्क रहें

साइबर धोखाधड़ी की घटना या ऐसे किसी संदिग्ध व्यक्ति की शिकायत
📧 <https://www.cybercrime.gov.in> पर करें या 📞 1930 पर कॉल करें

NB/KMN

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